AT HOME WIRELESS SYSTEM
Status Lights
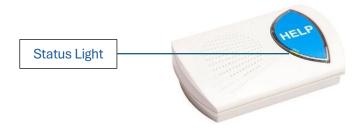

Status Light

The MXD-LTE speaks the system status each time the **RESET** button is pressed. The **Status** light displays the following light signals when operating:

LED Light	Description	Suggested Action
Fast Orange Flash	The first stage of the power-up sequence (cellular radio is powering on).	Wait for MXD-LTE to finish power-up sequence.
Steady Orange	The second stage of the power- up sequence (establishing network registration).	Wait for MXD-LTE to finish power-up sequence.
Steady Red	The unit is currently calling the central station.	Wait for MXD-LTE to finish call to the central station.
Single Green Flash	AC power not available, the MXD-LTE is running on battery.	Check A/C power connections.
Flashing Red	The unit is not receiving a cell signal.	1. Move the unit to a better location. Press reset button to have the MXD-LTE indicate its number of bars. (2 or more bars is preferred) 2. Press and hold the reset button until the status light begins to flash orange to hard reset the system and have it re-establish all connections. 3. If none of the above work contact dealer support.
Steady Green	The unit is properly connected.	No action needed.
Alternating Red/Green	In the process of deregistration and turning off the cellular radio.	Wait for MXD-LTE to finish its shutdown process.
Repeating Long Orange, short Green	A firmware update is being installed.	Wait for MXD-LTE to finish system update.
Alternating Red/Green/Orange	There was an error updating the firmware of the MXD-LTE. The MXD-LTE will need to be serviced. Contact your service provider for assistance.	The MXD-LTE will need to be serviced. Contact your service provider for assistance.