

Specific parts of the myConnect:

1. **Speaker:** This is used to hear the monitoring station operators.
2. **Help Button:** This is used to call the monitoring station for help or to test.
3. **Status Light:** This light will indicate the condition the myConnect unit is in. For full details see Status Light Chart.
4. **Microphone:** This is used to talk to the monitoring station operators when a call has been placed.
5. **Charging Contacts:** These contacts are found on the back of the device and are used to charge myConnect when properly placed in the charger.
6. **Battery Test Button:** Used to check device battery level.



Need Technical Support?
Contact Helpline Service
Monday to Friday
8:00 am - 4:30 pm EST
705-523-7000 / 1-800-667-8019



Mytrex GPS
myConnect®
Mobile Emergency Response System

Quick Start Guide

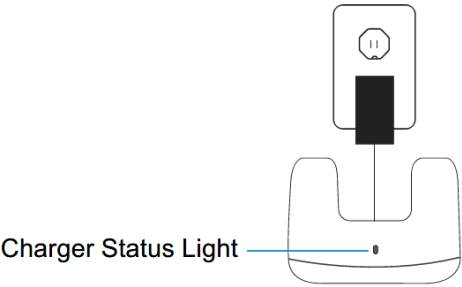


*“Peace of mind, at home
or on the go”*

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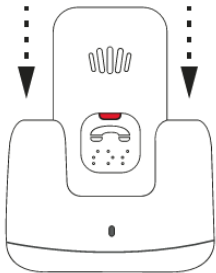
Installation of myConnect is easy!

1. Plug the charging cradle into power. Make sure the outlet is **NOT** controlled by a light switch. Make sure the power cord does not cause a tripping hazard.



The charger status light will light up red. This indicates the charger is connected to power. **Please ensure you always see this light when the charger is plugged in.**

2. Place myConnect into the charging cradle as shown below. Once properly placed, you will hear a chime, and myConnect will announce “Charging”.



Testing your Device

1. Contact our Monitoring Station at 1-800-465-4166 to advise them that you will be testing your device for 2-way voice.
2. Perform a test into the monitoring station by **pressing and holding** the help button until you hear “calling for help.” After a short pause you will speak to a monitoring station operator.



Things to Remember

- To ensure you always have a full charge, we recommend daily charging.
- Fall Detection* does not detect all falls, you should always push the button on the device to ensure help is provided.
- Although the device is water resistant, never submerge the device in water and ALWAYS ensure the device is DRY **BEFORE** placing in the charger.
- For those clients with pacemakers, always consult your health care professional **BEFORE** using the myConnect device.

*The automatic fall detection pendant will not detect all falls; whenever possible subscriber should always press the button to place a call for assistance.

Status Light Chart			
In/Out of Charger	Status Light	Definition	Visual
In Charger	Solid Red	Fully charged	
In Charger	Flashing Red & Blue	Charging	Pause Pause
Out of Charger	Solid blue	Placing a call	
Out of Charger	Flashing Blue	Normal operation mode.	
In or Out of Charger	No Light On	Device battery is depleted & needs to be charged.	
Out of Charger	Flashing Red, Blue, Red	Low Battery	

Checking the battery of your myConnect device

1. Place the device in the charging cradle until it announces “charging.”
2. Remove device from cradle.
3. Press the battery test button on the upper right side of the device.
4. Device will state “Battery Low” or “Battery Okay.”

If you hear the “Battery Low” announcement, place the myConnect device on the charging cradle for one to two hours.

myConnect should fully recharge in less than two hours.