

About Helpline:

- We are your local experts, having been in the Personal Medical Response and Emergency Dispatch business for over 25 years
- We live right here in your community; nobody can offer service and support like we can
- Bilingual Emergency Dispatchers are certified APCO trained
- Monitoring based in the North, 24 hours/day, 365 days/year
- Professional Helpline installation available

"I can't thank you enough for the peace of mind you have provided me. This was a huge step for my mom, relinquishing any little bit of independence is so difficult for any senior but your demeanour, delivery, the way you spoke to her made it very comfortable for her, almost transitional."

Daughter of Sudbury Helpline Client

What if your loved one won't or can't push their personal help button?...consider CareLink Advantage.

CareLink Advantage can provide even greater peace of mind for those individuals looking to address concerns such as: wandering, automatic fall detection day or night, eating and/or medication compliance. Please call us to discuss and set up a personal online demonstration.

"This has enabled her to stay in her home longer, AND WE DECLINED A LONG TERM CARE FACILITY BED! CareLink Advantage is costing us about \$1,200.00 less per month than the alternative we were considering."

Lena A (ON)

"It was sure wonderful to be able to keep her in her own home for two extra years. She was just so happy to be at home. I'm really happy as I told her I would try and take care of her at home...I'm almost 100% sure I couldn't have done that without CareLink Advantage."

Sharon M



How our Emergency Dispatch works:

- 1** At the press of a button, the device automatically calls our **Emergency Dispatch Centre**
- 2** **Trained dispatcher** speaks with you
- 3** **Dispatcher calls emergency services** and then notifies family, friends or neighbours



| | | Ideal for... | No Long Term Contract or Cancellation Fees | Communicate via 2-way voice with bilingual emergency dispatchers | GPS Location Services Available (including geo-fencing) | Wrist or Pendant Option(s) | Connectivity |
|------------------------------|--|---|--|--|---|------------------------------|----------------------|
| At Home Personal Help Button | | The individual who may need to call for help while at home | ✓ | ✓ | | Wrist or Pendant | Landline required |
| Mobile Personal Help Button | | The individual who may need to call for help while out and about or at home | ✓ | ✓ | ✓ | Pendant | No landline required |
| Personal GPS Tracker | | Locating those with dementia in case they wander | ✓ | | ✓ | Wrist only (lockable option) | No landline required |



Your Local 24 Hour Personal Emergency Response Experts



No phonenumber?
No problem!

- At Home Personal Help Button
- Mobile Personal Help Button
- Personal GPS Tracker

1-800-667-8019
www.helplinemedicalalarm.ca

SUDBURY 705-523-7000 NORTH BAY 705-497-8010 TIMMINS 705-360-8644