



To our valued customers,

As things evolve in our community in these unprecedented times, we at Helpline continue to operate and provide life safety systems to keep you or your loved-one safely living at home.

To protect our clients and staff we have implemented protocols inline with provincial and federal guidelines, including the wearing of gloves and masks and encouraging self-installations.

We have educated our staff on the symptoms of COVID-19 and encourage them to stay at home if not feeling well. In our office, we have increased the frequency of cleaning, have made gloves and masks available for staff and ensure social distancing guidelines are adhered to.

If you or your loved-one are in need of a Helpline medical button, please don't hesitate to call us at 705-523-7000 / 1-800-667-8019.

We continue to monitor this situation closely and will update our website as things evolve.

Sincerely,

Helpline